



## **Temporary Dumpster Service Parameters**

### **Service Parameters**

- **Sizes** – We offer the following sizes: **4 yard rearload, 6 yard rearload, 20 yard rolloff, & 30 yard rolloffs**. Depending on your project needs, we will help to size the appropriate container for your project. Note – 4 and 6 yard containers are for household waste, not construction materials. See the links under “Temporary Containers” for container dimensions.
- **Container Placement** – All containers must be placed to minimize risk regarding Customer property damage, our personnel’s safety, our equipment, and the Public. **DC Waste will not be liable for any damage regarding placement of containers as instructed by the Customer, Customer’s contractor, or Customer’s agent.** Power lines, sidewalks, utilities, overhangs, concrete drives, etc. will be taken into account when placing a container. All required municipal permits are the responsibility of the Customer. Our “rule of thumb” is that our truck tandems (tires) will not leave a hard surface to place a container.
- **Container Volume Limits** – The volume of all containers is limited to the top of the container. Any excess over the top of any container must be removed so that we can properly tarp the container per Illinois Department of Transportation guidelines. Any waste around the containers on the ground will not be collected.
- **Equipment** – All equipment remains the property of DC Waste. Any damage to the container will be the responsibility of the Customer and will be billed to the Customer. The equipment shall not be moved after placement
- **Unacceptable Items** – Due to Illinois IEPA regulations, we can not accept the following items: yard waste (soil, grass clippings, brush, branches, leaves), gas, oil, chemicals, propane tanks, paint in liquid form, asbestos, animal carcasses, barbed wire, drums, electronic items, white goods, batteries, tires, construction material (shingles, boards, drywall, etc.).

### **Billing/Terms**

- **Billing** – All charges will be billed immediately upon the completion of the workorder for service. With required payment in advance, an invoice will only be mailed if the Customer has an outstanding balance due to an overweight charge, dry run fee, rent, etc. Any outstanding balances are due upon receipt. No balance will be allowed to go past 15 days without incurring late fees and further collection efforts.

## Payment Options

- **Note: Unless approved by Management, all temporary container expected charges are required to be paid in advance.** All customers may pay their bill via the following options:
  - 1) [check or bank billpay](#) via mail (PO Box 20, Hillsboro, IL 62049)
  - 2) [check/cash/card delivered](#) to our office (1301 Vandalia Road, Hillsboro, IL 62049)
  - 3) [Credit/Debit Autopay](#) – enroll in our automatic payment using your credit or debit card. Contact our office to enroll.
  - 4) [On-line](#) – visit our website at [www.dcwaste-il.com](http://www.dcwaste-il.com) to setup your customer login and password. You can then access your account 24 hours per day and make payments, request additional services, etc.